

## Online Return Policy

Most merchandise can be returned within 90 days of purchase unless noted in our Online Return Policy Exceptions. Refunds will be issued to the original form of payment. Original shipping charges will be deducted from the refund unless the return is the result of an error by Homedepot.com. Please note bundled items need to be returned with all components for a full refund.

### Online Return Options:

#### Return to Store

For your convenience, items purchased on homedepot.com can be returned to any of our retail stores nationwide.

- Credit will be issued in-store at time of return and no return shipping charges will be incurred. \*
- To enable quick processing of your return, please bring with you a copy of your bar coded shipping confirmation email or the credit card used to make the purchase.

#### By Mail

For most orders delivered by UPS or Fed Ex, you can use the enclosed small parcel return label to mail your return. Alternately, you can arrange to return on your own, using the address specified on the return label.\*\*

- Credit will be issued at the time the merchandise is received in our warehouse. \*
- Return shipping costs will be the responsibility of the customer unless the return is the result of an error by Homedepot.com.

#### Call

If you need assistance with the return of larger items, or if you have any other questions, please contact Online Customer Support at 1-800-430-3376.

\*Please note that, depending on the form of payment tendered, it may take 2-10 business days after your credit is applied for it to post to your account.

\*\*All Alaska and Hawaii non-UPS returns must be returned to a retail store.

Visit our Return Policy Page for additional information and exceptions to our online purchase return policy.

## In-Store Purchase Return Policy Basics

Returns within 90 days of purchase and with a valid sales receipt will be exchanged, refunded in cash, credited to your account or refunded via The Home Depot store credit.

Visit our Return Policy Page for exceptions to our in-store purchase return policy.